

Cover story

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Profile in Leadership

Jennie Lancaster

*Chief Deputy Secretary
Adult Correction*

As chief deputy secretary for the Division of Adult Correction, **Jennie Lancaster** oversees Prisons, Community Corrections, Correction Enterprises, Alcoholism and Chemical Dependency Programs, the Offender Records Management Center, Extradition and the Clemency Office.

Lancaster started her career in 1972, and retired in 2004 after managing prisons for 32 years. During that time, she held these positions:

- ▲ Warden of North Carolina Correctional Institution for Women for five years.
- ▲ Chief of Program Services for division of prisons.
- ▲ Female Command manager for 10 years. She developed this role and it directly supervised the six female prisons and several transition houses. During this time, Lancaster opened the Mary Frances Treatment facility for women, developed the N.C. Travel and Tourism program operated at N.C. Correctional Institution for Women, opened the former Black Mountain Correctional Center for Women — which she later reopened as the Black Mountain Substance Abuse Treatment Center for Women — and became a nationally recognized expert in the field of female correction management and programs.
- ▲ In 1998 she became the first Central Region director and supervised 12 prisons that included Central Prison, Caledonia and Polk correctional institutions and the three largest prisons housing women. She retired from this position in September 2004.

In her career, Lancaster designed Neuse Correctional Institution, Dan River and Tyrrell prison work farms, North Piedmont Correctional Center for Women, the death row housing unit at Central Prison and the new prison hospitals and mental health facilities at Central Prison and Women's Prison.

In 2002, Lancaster began and completed the development of the training program known as "Undue Familiarity." It became a cornerstone of national efforts to provide staff training in this important operational area.

Lancaster has been a trainer for the National Institute of Corrections in more than 12 states.

See "Jennie Lancaster ..." page 3

Remembering crime victims

*A message from
Secretary Reuben Young*

Every section within the Department of Public Safety is doing its part to protect the public. Those in juvenile justice target youthful offenders with practical programs that can change young lives. The law enforcement arm of the department makes our communities more secure simply by their presence. Those who are arrested and convicted find themselves in the capable custody of adult correction, whether in prison or under community supervision. What all three of these divisions have in common is that there typically is a victim involved in the crime committed.

National Crime Victims' Rights Week is April 22-28, and each year a remembrance ceremony to commemorate North Carolina victims is hosted in Raleigh by the Victim Services Interagency Council of North Carolina. Several DPS staff members work on this yearly project. It is a week that reaffirms our department's commitment to addressing the needs of crime victims.

The vision that launched the victims' rights movement emerged more than 30 years ago. Then as now, crime victims endured physical and emotional wounds, costly financial burdens and a maze of legal challenges.

Since the 1980s, North Carolina has made dramatic progress in securing rights, protections and services for victims of crime, and DPS plays a key role in helping victims find their way through what can sometimes be an overwhelming criminal justice system.

Through DPS, Victim Services, the Victim Compensation Program, the Statewide Automated Victim Assistance and Notification Program, and Victim Services for Prisons, Probation and Parole provide expertise, resources, education and an expanding array of services to crime victims.

The Governor's Crime Commission distributes federal funding to non-profit, law enforcement and local and state government agencies throughout North Carolina that provide programs to help victims rebuild their lives.

This year's theme is Extending the Vision: Reaching Every Victim. Let's join together during this week to honor victims of crime and celebrate the vision behind the progress in their rights. ▀



Jennie Lancaster ...

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She has also been an expert witness in class action lawsuits in four states. She is considered a national expert on female corrections, the federal Prison Rape Elimination Act and undue familiarity with inmates.

Lancaster has received several outstanding awards in her career: 1976 Correctional Officer of the Year; 1987 Governor's Award for Excellence; 1994 Meredith College Alumnae of the Year; and a 2004 Order of the Long Leaf Pine from Gov. Mike Easley.

She is a graduate of executive training programs at the University of North Carolina School of Government and of the first National Institute of Corrections training program for "Executive Women in Corrections."

She has a bachelor of arts degree in religion from Meredith College and completed graduate work in pastoral counseling at Duke Divinity School.

Lancaster came out of retirement in January 2009 at the request of Gov. Bev Perdue to be chief deputy secretary of the former N.C. Department of Correction.

On the Scene asked Lancaster a few questions designed to help us get to know her:

What do you want to be sure employees know about you?

"I am honored to serve our agency in this role. After 36 years of service, I still get passionate about our profession."

What makes you comfortable with your job?

"I believe in our mission, our dedicated employees and the guiding principles of our work. I am very comfortable with our teamwork approach and enjoy the variety of challenges I see daily to 'do good business.' I know we make a difference in the lives of many offenders but will never get that kind of recognition. I often tell staff that the biggest 'change agent' or successful program I have encountered in my career is simple to describe: It's the working relationship between staff and offenders. We role model behavior for offenders. It is a gift to work for 36 years in a noble profession that makes me grow personally."

What do you like to do in your free time?

"I love working in my yard with plants, flowers, bird feeders; they change every season. I have loved to fish, anywhere, since I was young and taught by my grandfather. I am a surf fishing fixture at the beach when I go. I love my Yorkies and all animals. I love all things 'Wolfpack Red.' I am a reader and political news junkie."

What did you want to do when you were young?

"I thought I would be someone working with kids or animals. I eventually thought I would end up in some kind of counseling role with youths. My first 'job' was an internship after I graduated from Meredith College at Polk Youth Institution. I never dreamed those youths could someday be inmates." ▀

Victim Services Office embraces ideals, vision of national observance

RALEIGH | April 22 begins the 2012 National Crime Victims' Rights Week, a time to honor crime victims and states' progress in advancing their rights.

This year's theme — Extending the Vision: Reaching Every Victim — celebrates the vision behind that progress and the ideal of serving crime victims.

"The primary function of the N.C. Department of Public Safety's Office of Victim Services is to assist victims of crime, to meet the obligations of the state under the N.C. Crime Victims' Rights Act, and to ensure that victims in North Carolina are treated with fairness, dignity, and respect," said **Janice Carmichael**, section chief.



Janice Carmichael

"Our services also provide expertise and education inside and outside the department to support current and expanding services to victims of crime."

The department offers a range of programs and services for crime victims, and seeks to extend those services to those who are underserved.

"Our collective commitment is to 'extend the vision' and 'reach every victim,'" said **Keith Sutton**, victim advocate liaison.

DPS has four key crime victim-related services, including three that are housed in External Affairs, Office of Victim Services:

- ▲ SAVAN (Statewide Automated Victim Assistance and Notification) — **Debbie Allen**, NC SAVAN administrator.
- ▲ Victim Compensation — Section Chief Carmichael.
- ▲ Victim Services for Prisons, Probation and Parole — **Sandy Dixon**, unit manager.
- ▲ Crime Victim Services Planning section — **Misty Brown**, lead victims planner, Governor's Crime Commission.

See "Crime victims..." page 4

A primer on Victim Services

Crime Victims' Services Planning Section

The planning section within the Governor's Crime Commission provides the primary support to the Commission in the administration of federal block grant programs that bring approximately \$50 million into the state's criminal justice and juvenile justice systems. The Governor's Crime Commission designates specific committees to determine the most effective methods of equitably distributing these funds across North Carolina. The mission of the Crime Victims' Services Committee is to advocate for victims by promoting the development of effective programs that improve the response of human service professionals and the criminal justice system to crime victims.

North Carolina Statewide Automated Victim Assistance and Notification (NC SAVAN)

The NC SAVAN program provides access to victim assistance resources, offender custody status information, automated offender notifications and a case management tool for providers. The program also provides law enforcement access to local, state and national offender custody information. Service is provided 24 hours a day/7 days a week. To access this information, call toll-free 877-627-2826 or visit www.ncsavan.org.

Victim Compensation Services

This service provides financial reimbursement to residents who incur medical expenses and lost wages as a result of being an innocent victim of a crime committed in North Carolina. Victims of rape, assault, child sexual abuse, domestic violence, and drunk driving, as well as the families of homicide victims are eligible to apply for financial assistance. To access this service, call toll-free 800-826-6200 or visit www.nccrimecontrol.org/vjs

Victim Services for Prisons, Probation and Parole

Provides services to crime victims whose offenders are in prison or on parole, probation or post-release supervision in Adult Correction. Services include answering questions about offender status, and registering victims to receive written notification about certain events during the offender's incarceration. To access this service, call toll-free 866-719-0108 or visit www.doc.state.nc.us/victimservices. ▀

Crime victims ...

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Communities throughout North Carolina will observe National Crime Victims' Rights week with special events and programs April 22-28. These activities will include the annual Victim Services Interagency Council of N.C. Crime Victims' Rights Week Ceremony on April 24 at Colonial Baptist Church in Cary; and the North Carolina Victim Assistance Network Garden Ceremony on April 25 at the Crime Victim Memorial Garden in downtown Raleigh.

National Crime Victims' Rights Week will begin in Washington at the U.S. Department of Justice's annual Attorney General's National Crime Victims' Service Awards Ceremony on April 20 to honor outstanding individuals and programs serving victims of crime.

For additional information about the crime victim awareness events, visit www.nc-van.org.

To learn about the different departmental programs, visit www.ncdps.gov for Victim Services. ▀



Our collective commitment is to 'extend the vision' and 'reach every victim.' — Keith Sutton, victim advocate liaison

**EXTENDING THE
VISION
REACHING EVERY
VICTIM**

**NATIONAL
CRIME VICTIMS'
RIGHTS WEEK
APRIL 22-28, 2012**

Bringing communities on board improves results with youths

Dozens of forums inform and equip broad spectrum of stakeholders

By Mike Rieder

Assistant Director for Court Services, Division of Juvenile Justice

“A real meeting of the minds that reminded us that we can learn much from our sister agencies to provide young people better services.

It was an opportunity to hear what is being done in the 24th and other districts.”

That assessment of a community forum sponsored by the Division of Juvenile Justice was made by Chief District Court Judge Alexander Lyerly. His district is the 24th, which includes Avery, Jackson, Mitchell, Watauga and Yancy counties.

The forum was one of 35 presented across the state and attended by more than 3,000 judges, law enforcement officials, human service professionals, educators, attorneys, community programs managers, court services personnel and prosecutors.

The forums have been an important strategic effort by Juvenile Justice to improve outcomes for juveniles by informing communities about best practices. Ju-

venile Justice provides them data to assess how those issues are affecting their community and tools to assist in implementing best practices.

Funded by the MacArthur Foundation and the Governor’s Crime Commission, the forums were jointly planned by the Court Services and the Community Programs sections of Juvenile Justice.

A key issue addressed in the forums was disproportionate minority contact within the juvenile justice system. Youths of color come into contact with juvenile justice at a rate much higher than their proportion of the general population.

“I was amazed at the disproportionate number of minority youth that have contact with the juvenile justice system,” said Dr. Crystal Ange, dean of student services at Beaufort Community College. “I am now aware of the differential offending rates and using data as key indicators to decision making.”

Marty Brown, Juvenile Justice’s disproportionate minority contact coordinator, said increasing

See “Forums...” page 6

Forum participants in Wake County filled the meeting room.



Forums ...

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awareness of the issue is essential to initiating improved juvenile justice results.

“Our next and ongoing challenge is to create actionable strategies that will have a measurable impact on disproportionate minority contact,” Brown said.

The four core requirements of the federal Juvenile Justice and Delinquency Prevention Act and their implications for the state and communities were explained at the forums. In addition to requiring efforts to reduce disproportionate minority contact, the act restricts the use of detention for such undisciplined behaviors as running away and truancy.

Sherri Ellington became more informed about state and federal law requirements at the forum for the 1st District, where she is chief court counselor. The 1st District includes Camden, Chowan, Currituck, Dare, Gates, Pasquotank and Perquimans counties.

“As a chief court counselor, to listen to the feedback from the community on what they learned about things we can and can’t do based on state and federal laws has been helpful,” Ellington said. “This has helped everyone understand that it’s not that court counselors ‘can’t do anything with these juveniles’, it’s now a ‘what can we do as a community to help put things in place to keep these kids from getting to the point of detention.’

“Bringing so many leaders and law enforcement officers to the table has helped energize our efforts.”

In addition to a districtwide open forum, the 1st District made presentations to specific agencies, ensuring widespread delivery and contribution of information. Ellington outlined some of the results and contributed ideas of how the community could do more to serve its juveniles:

- ▲ Possible mentoring from military personnel and college students.
- ▲ Scholarships.
- ▲ Mutually-improved relationships with school resource officers.
- ▲ Deeper community understanding of and respect for the work of Juvenile Justice.



Sandra Brown, right, a juvenile court counselor in District 10, works with a youth who was diverted from detention to a Wake County community agency for at-risk youths.

▲ Positive feedback from community leaders and providers of mental health services and other care for at-risk juveniles.

Union County initiative

The statewide effort to improve outcomes for youths served by Juvenile Justice began four years ago in an initiative in Union County. Funded by the Governors Crime Commission, the effort was directed at reducing disproportionate minority contact with the juvenile justice system and focused on creating strategies to develop effective alternatives to placing juveniles in detention.

After numerous months of planning and collaboration, the community produced a guided decision-making tool. It consisted of a grid of graduated sanctions for judges and juvenile court counselors to use to provide meaningful and effective consequences to juveniles while avoiding detention.

Court Counselor **Becky Smith**, who has provided leadership in the Union County initiative, reported that admissions to secure detention for probation violations were reduced in Union County by 60 percent in only three months after implementing the grid.

The design and implementation of a grid of graduated sanctions and rewards for use by judges and juvenile court counselors in each county is under development. Its intent will be to direct juveniles to successful completion of probation and achievement of positive goals.

Although the grids will be designed to be an ongoing process, significant progress has already been made. A great example of a resource for the grid is the initiative of members of the U.S. Coast Guard at the Elizabeth City Station to begin a mentoring program for young people in their area. Existing community programs, as well as non-traditional community resources, will be included in the process of building these important and effective grids.

The design and implementation of a grid of graduated sanctions and rewards for use by judges and juvenile court counselors in each county is under development.

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Forums ...

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Strength in numbers

Juvenile Justice has embraced the “power of data” to inform communities of their practices and made it a central theme of the forums and a core strategy.

Robin Testerman, chief executive officer of Surry/Yadkin Children’s Center, welcomed the reports.

“The information that I received that was most helpful was the impact of placing children in detention and utilizing data,” he said. “I believe communities routinely conduct risk and needs assessments, but do not plan services based on the information gathered. We often keep providing the same services, and make the same decision, when youths and their families are not all the same.

“The emerging issues are changing for families in our community, and we need to adapt to those changes.”

The forums also introduced a guide for court counselors’ use during the decision process for recommending secure detention. The tool is being piloted in four districts, and will be implemented statewide in July.

Use of such a tool, coupled with appropriate alternatives, has been shown to reduce the reliance on secure detention while keeping communities safe. From 2010 to 2011, admissions to secure detention for juveniles have decreased 18 percent. With the addition of the graduated sanctions and rewards grid, the tool enables communities to develop the most effective and efficient responses to the needs and risk of juveniles.

The forums have been a success, according to Juvenile Justice Chief Deputy Secretary **Linda W. Hayes**.

Javord Jenkins, right, a District 10 juvenile court counselor, works with a youth who was assigned to Haven House as an alternative to state facilities.



“The statewide forums to improve outcomes for young people have exceeded all my expectations,” she said. “With the number of folks attending from the full circle surrounding a young person’s life at every forum, North Carolina has raised the bar and the expectations for success. This experience has brought to the table the very folks who can help pave the way for all youths to be successful and accountable.”

Assessment of the forums from outside the agency has been excellent.

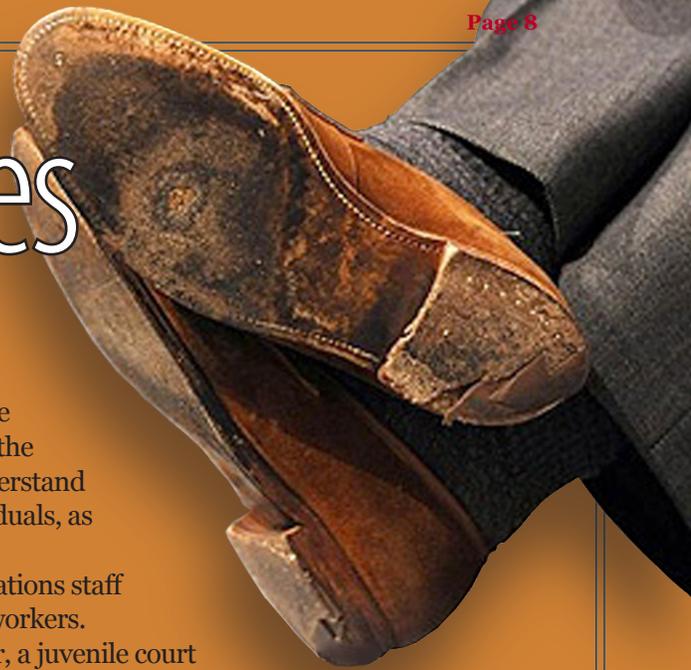
Pam Burton, chief executive officer of Piedmont Behavioral Health, said, “I think Juvenile Justice made a strong statement about their commitment to partnership, and, as a mental health local management entity, it’s wonderful to have strong, committed partners.” ▲

Law enforcement agencies were key stakeholders in the success of the forums to improve outcomes for youths in the juvenile justice system. These officers were attending the forum presented in Raleigh.



Walk in my shoes

A personal look at what we do



The Department of Public Safety has hundreds of different jobs. The more you know about jobs other than yours — especially in light of the consolidation that created our department — the more we will understand not just the mission and scope of DPS, but also each other as individuals, as co-workers.

That is why, in this newsletter for and about you, the communications staff regularly provides you an opportunity to “walk in the shoes” of co-workers.

In this edition, you can read about a judicial services coordinator, a juvenile court counselor and an emergency management branch leader.



Judicial services coordinator takes the lead, sets the pace

Latonya Williams began her career as volunteer in criminal justice.

By **Tammy Martin**, Communications Specialist

GREENSBORO | Being a lead judicial services coordinator “is a perfect fit” for **Latonya Williams**.

She is responsible for supervising six judicial services coordinators and three interns.

The six judicial services coordinators each manage approximately 130 cases, as does Williams. On any given day, almost 1,000 offenders are being supervised.

In addition to the primary function of interviewing probationers for placement, the coordinators are prepared to conduct risk and needs assessments, research family social histories to develop treatment, sanctions recommendations for court-ordered pre-sentence and pre-parole investigations, if requested by judges.

In Judicial District 18, Williams sets the pace.

The department veteran began her career 18 years ago shortly after graduating from Fayetteville State University with a degree in criminal justice. With a desire to work in the criminal justice arena, Williams started as a volunteer in the Wilmington Community Corrections office and then moved into a temporary position. A few years later, she transferred to the Greensboro office as a probation officer.

During another transitional time in the former Department of Correction, she decided to move to the lead coordinator position. After 16 years as a probation officer, her current duties fit all the pieces together for work and life balance. While no day is predictable, most start around 8 a.m., but only end when the last courtroom is empty.

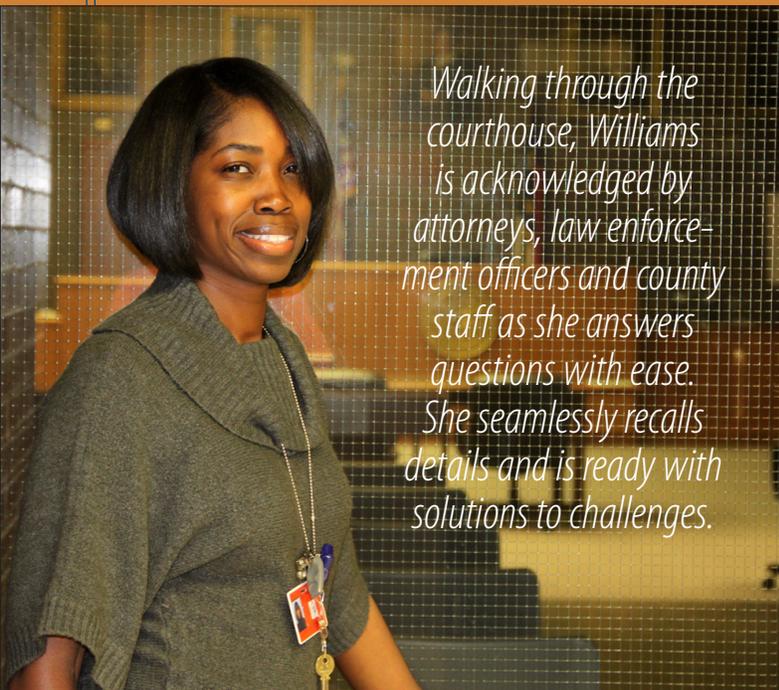
A typical day begins with assessing the court calendar for district court cases. Because the quantity of active courtrooms and cases routinely outnumber staff, careful planning and coordination are the only way to be successful.

Williams knows what it takes to be successful. “With responsibilities in multiple courtrooms, judges,

Latonya Williams

Lead Judicial Services Coordinator
Community Corrections
Greensboro

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Walking through the courthouse, Williams is acknowledged by attorneys, law enforcement officers and county staff as she answers questions with ease. She seamlessly recalls details and is ready with solutions to challenges.

Lead court services coordinator ...

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bailiffs and other courthouse personnel often help us with meeting all of the challenges of having to be in more than one place at a time," she said. "We all work together.

"My staff is amazing, and we often support each other. The trust and respect we have for each other is the only way to get the job done and done well. When you know that you can count on your team, what could be a stressful situation becomes less stressful and manageable."

The dedication of the staff is recognized throughout the courthouse, and one can easily see why the Community Corrections District 18 office is so productive. Walking through the building, Williams is acknowledged by attorneys, law enforcement officers and county staff as she answers questions with ease. She seamlessly recalls details and is ready with solutions to challenges.

Setting daily goals and priorities is well honed skill she credits to her experience as a probation officer. This is the same advice she passes along in managing the interns from local colleges.

"We are so fortunate to have great interns who are smart, responsible and dedicated," she said. "My advice to them is to take your time, be organized and ask questions."

The interns play an integral part in the success of the office, because they allow the staff to move through the process of interviewing

offenders after judgment has been rendered and probation assigned.

The community service portion of the judicial process is crucial. Placement in the proper program can make a substantial difference in an offender's success. Community Corrections helps place supervised and unsupervised offenders who have a varying range of offenses, including both misdemeanors and felonies.

Williams recalls the significance of the training she received as a probation officer.

"There have been so many changes since I started as a probation officer — changes like the setting of court dates and incorporation of new technology," she said.

"My time working in the field prepared me for transitioning to being a judicial services coordinator. I like being in the courtroom and interacting with people in all parts of my job. Whether it's interviewing probationers or coordinating

'My time working in the field prepared me for transitioning to being a judicial services coordinator.'

schedules with the staff, I enjoy my job."

When Williams is not at the office or courthouse, she enjoys spending time with her family.

"My two girls are the world to me," she said. "They keep me on the go constantly.

"I also enjoy reading and being active in my church, but my daughters are a big part of why I am able to do so many other things. They give me such joy and, that joy is in every part of my life. And that includes work.

"I am a happy person." ▴



Latonya Williams, right, and **Teshuna Debuse**, judicial services coordinator, double-check schedules as they ensure proper coverage of their court duties.

Juvenile court counselor: A long journey

Life lessons in education, gratitude, compassion led him to N.C.

By **George Dudley**, Editor

MURPHY | **James Jallah**, a juvenile court counselor in Cherokee County, has come a long way, literally. A reverence for education, a deep sense of gratitude and a heart for young people laid a pathway for him,

from his native Liberia to the western tip of North Carolina.

Jallah's parents were both teachers, his father first, and later his mother became one, too. Their influence encouraged Jallah to academic excellence — achievement worthy to be selected as one of only 1,000 selected from 15,000 applicants for admission to the University of Liberia.

"It was very hard to get in," Jallah said.

Today, Jallah has a bachelor's degree with a dual major, one for himself and one in honor of his father, who died before completing the requirements for his degree.

Safety concerns from the Liberian civil war of 1989-1996 forced his family to move to Monrovia, the nation's capital. Again, his parents' influence further defined his future path: Jallah became active in the family's church, and was elected president of the youth organization.

"My passion for working with young people started from working with them in my local church," he said.

Jallah was later elected president of the Conference Youth Fellowship of his church's Liberia Annual Conference. His office placed him in a seat on the Bishop Cabinet, an international ministry.

However, his service began at home, where he helped raise awareness and money to repair the war's damage.

In 1998, two years after Jallah graduated from high school, the Bishop Cabinet sent him, as Youth Fellowship president, to a month-long international conference — on St. Simon's Island on Georgia's coast. When he returned home, Jallah went to work through the youth ministry, leading other youths across Liberia in workshops, training, camping and church reconstruction.

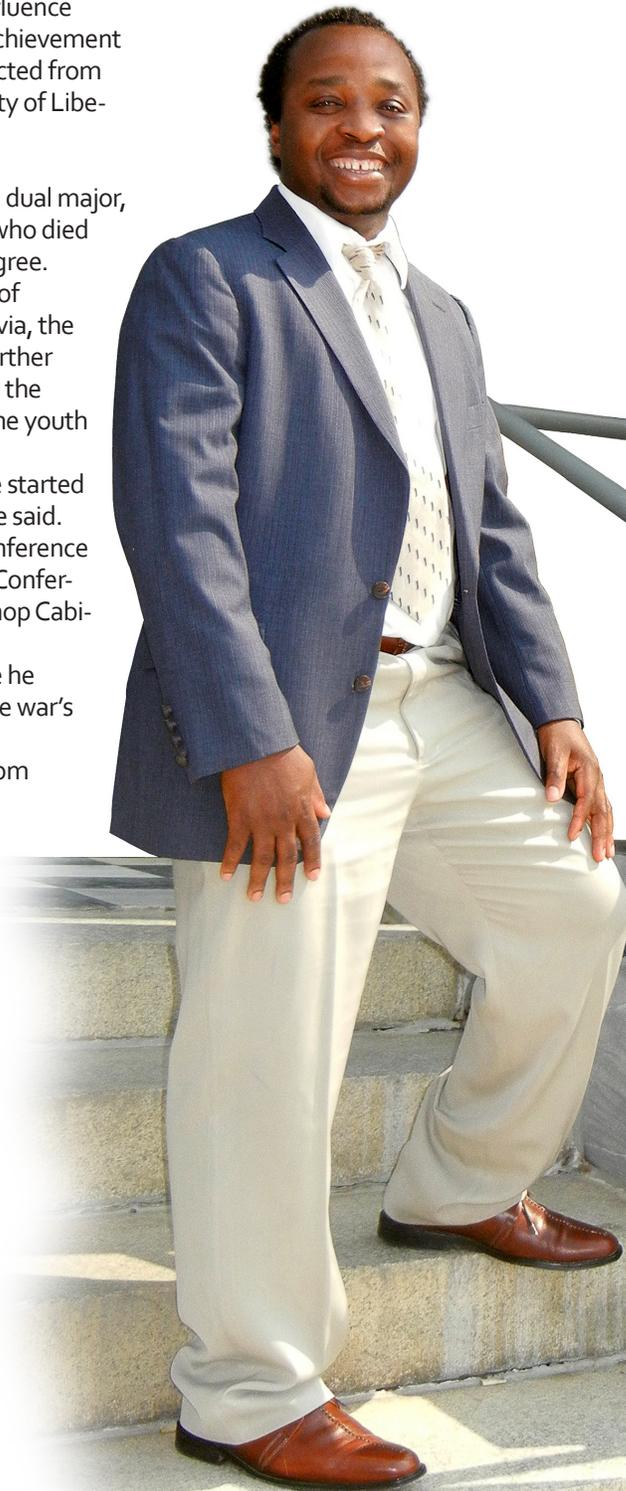
The next year, Jallah was selected with two other youths to participate in a United Methodist global youth conference under the theme "We Are the Seeds." The conference was in the United States and focused closely on helping young people overcome their differences and learn how to spread that message, Jallah said.

For Jallah, the conference was followed by a summer internship in Method-

See 'Juvenile court counselor ...' on page 11

James Jallah

Juvenile Court Counselor
Division of Juvenile Justice
District 30



Juvenile court counselor ...

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ist global ministry in New York. Afterward was a brief stint in similar work in Nashville, Tenn.

His exposure to the U.S. redirected his education plans, and Jallah came to admire Dr. Martin Luther King Jr. and his works. He wanted to continue his college education at Boston University, King's alma mater, but at the time it was too late in the academic year to enter. Instead, with the help of a scholarship, he found himself in Georgia again, at LaGrange College, a Methodist-affiliated private school.

Considering his current passion for helping youths, Jallah chuckles at himself when he recalls his initial choice of study.

"I took business management; I wanted to work in a bank, in all fairness," he said. But a professor suggested that he would also do well in social work, and Jallah took on a dual major of business and social work.

"One of the reasons I did it was for my dad," he said. "My dad went to university and he passed away before he finished. He had only one class left before he could graduate ... One of my majors was for me and one was for my dad."

After graduation, Jallah turned away from banking opportunities and found a job in Blue Ridge, Ga., at a private, non-profit residential facility for adolescent boys with behavior problems. He quickly advanced from a youth counselor for a group of 10 to 14, boys ages 12 to 18, to a supervisor of a group of other counselors and then to manager of the entire campus with 80 boys and 24 staff members.

Eventual organization downsizings afforded Jallah the opportunity to continue to pursue another

passion — post-graduate education. He entered the University of Georgia, and in 2008 began to pursue a master's degree in social work.

Needing money to pay for school and living expenses, he sought jobs, eventually landing as the juvenile court counselor in Cherokee County.

Despite a full commitment to a full-time job and five-hour round-trip commutes to school, Jallah completed his degree requirements in three years. He credits his supervisors at the time — Juvenile Justice Area Administrator **Chuck Mallonee** and Chief Court Counselor **Dianne Whitman** and other staff members.

"They helped me with my schedule, my caseload, and the other court counselors also helped me," he said. "They were all very helpful."

Jallah is the sole juvenile court counselor for Cherokee County. Typically, court counselor offices handle a myriad of duties — intake, supervision, school visits, court appearances, complaint drafts, alternative detention, case diversion, inter-agency collaboration, Juvenile Crime Prevention Council staff support, walk-in consultations and answering the district office telephone.

He said the rural nature of Cherokee County means that a court counselor "is responsible for everything — intake, supervision, court, all of those duties."

He admits to needing to adjust "to the way people do things" when he first arrived. Jallah quickly realized the importance of that practice.

"When I came to the county the first day, I tried to learn the county, tried to work with other agencies, to

learn about the law enforcement," he said. "You have to earn the respect of other agencies and the respect of the people in the community. If you can do that and carry yourself the way you're supposed to, then people will respect you."

Jallah has a caseload of 31 youths, with adjudications ranging from truan-

Attending court is only one duty of many for a juvenile court counselor in Cherokee County.

See "Court counselor..." on page 14



Emergency management leader: Sustain, restore

Branch manager helps local agencies get back on their feet



By Patty McQuillan, Communications Officer
KINSTON | With a U.S. Air Force career behind her, **Dianne Curtis** is using her military skills in her job as Emergency Management's Eastern Branch manager.

Curtis supervises five area coordinators and two multi-hazard field planners who cover 33 eastern counties. Their mission is to help counties respond to and recover from emergencies. Since taking the job in 2010, Curtis has provided state resources to assist in wildfires, tornadoes, searches and hurricanes.

Major wildfires in Pender and Onslow counties last year caused thick smoke that reached hundreds of miles inland. Curtis and her team helped the two county emergency operations centers fight the fires by coordinating firefighters and fire engines and finding additional staff to work the emergency.

"We are here to help sustain local government and then get them back on their feet," Curtis said. "Sometimes counties don't know how much help there is out there, and they can only do so much."

Last August, Curtis and her staff began working at the first hint that Hurricane Irene might hit North Carolina. She was in regular contact with the State Emergency Operations Center to secure state resources such as law enforcement, the N.C. National Guard, search and rescue teams, staffing support, two-way radios, food and water for the eastern counties.

Curtis's Kinston office transformed into the Regional Coordination Center East when Irene became more of a



Dianne Curtis
Eastern Branch Manager
Division of Emergency Management

threat to the North Carolina coast. As the counties prepared for landfall, the coordination center implemented the Coastal Residential Evacuation Sheltering guide, bringing high risk evacuees such as elderly residents safely inland to a host county. Curtis was responsible for coordinating the shelter openings, arrival times and listing special needs with the Central Branch manager.

Her staff was on duty 24 hours a day, seven days a week before and after the hurricane. While Irene raked the Outer Banks the morning of Aug. 27, Curtis was on conference calls with the National Weather Service and local emergency managers getting the latest storm information.

"We knew it would be a big event even as a Category I storm," Curtis said. "We had 30 hours of tropical storm force winds. With a constant buffeting of 60-mile-per-hour winds and a storm surge, Irene produced more debris than Floyd."

Curtis's team assessed the damage after the storm. Then they began coordinating delivery of supplies and manpower. Through a computer program called NC

See "Emergency management ..." page 13



Diane Curtis, right, and Doug Hoell, center, director of N.C. Emergency Management, meet with Gov. Bev Perdue during one of North Carolina's storm events.

Emergency management ...

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SPARTA, counties made requests for swift water rescue crews, mass feeding units and medical needs, all of which Curtis and her team coordinated with help from the State Emergency Operations Center in Raleigh.

"During Hurricane Irene, Dianne and her team performed expertly," said **Mike Sprayberry**, deputy director for Emergency Management. "She is a leader who, when assigned a task, gets it done in short order with a minimum of fuss, no follow-up required."

"Her leadership qualities were quickly recognized when she was serving as an EM officer in the 24-hour operations center," Sprayberry said. "She is mission-focused, eager to learn and quick on her feet. Dianne's top priority is taking care of her employees and the local emergency managers she supports."

Last April's deadly tornado outbreak in central and eastern North Carolina had Curtis and several area coordinators working through the night. Curtis was in Greene County where two people were killed, several dozen homes destroyed and a school badly damaged. She called in the Regional Response Team, a group of hazardous materials experts, to check for leaking natural gas lines leading to homes and businesses and to inspect the eight propane containers located at the school. Curtis also activated Task Force 10, members of the Greenville Fire Department, to search for tornado victims. In addition, the State Highway Patrol was called in to secure the scene and prevent looting.

A former co-worker described Curtis as hands-on while allowing the staff to do their job. While outgoing, Curtis is reluctant to take personal praise for a job well done, emphasizing the team effort.

"I am privileged to be part of this department," Curtis said. "I think of us as a family – we're all a different gear, but we have the ability to come together and apply focus and muscle. I see folks supporting each other when they don't even realize they are being supportive."

Curtis is a native of Rock Hill, S.C., where she was raised on a farm and spent most of her time outside with the family's horses and dogs or riding on go-carts or mini-bikes.

She was headed off to college when she decided she wanted to do something different than her friends. At her mother's suggestion, she joined the U.S. Air Force in 1984 and enjoyed a 21-year military career. Her first assignment was in Japan where she worked in radio communica-



She is a leader who, when assigned a task, gets it done in short order with a minimum of fuss, no follow-up required.

Curtis, right, meets with Federal Emergency Management Agency officials in the aftermath of Hurricane Irene.

"We were on worldwide alert status," Curtis said. "We were sent test messages to decode in less than five minutes to make sure we were ready for any Soviet missiles flying through the air."

After Japan, Curtis was assigned to Andrews Air Force Base in Maryland where she worked in global communications supporting Air Force One flights for the president, White House staff, the congressional delegation and high level military officials. She met President Ronald Reagan in the course of her duties.

Other duty stations included Holland, Spain, England, South Korea, Mississippi, North Dakota and North Carolina. She was cross-trained into the intelligence field and deployed from North Dakota to Operation Desert Storm and from Seymour Johnson Air Force Base in Goldsboro to Operation Iraqi Freedom. She found herself in the heat of battle and under attack, a life-altering experience.

Curtis decided to retire from the Air Force while she was in North Carolina, leaving as a master sergeant. In 2005, she began working in Emergency Management's 24-hour operations center in Raleigh.

She found that a lot of the skills she gained in the military – the ability to work under pressure, make good, quick decisions, juggle multiple life-or-death situations simultaneously – were the same ones needed in emergency management.

"I began realizing the purpose, the heart and soul of Emergency Management, and I wanted to contribute in other ways," Curtis said.

Eight months later, when an area coordinator position opened in the Eastern Branch, she applied and was assigned to six counties: Wayne, Greene, Lenoir, Craven, Pamlico and Carteret. She is now one of three branch managers in the state: western, central and eastern.

Curtis's day-to-day job, absent emergencies, is helping local governments' emergency management operations with their planning, including training and exercises on prevention, response and recovery.

In her free time, Curtis said, she enjoys anything from kayaking to a good book. She's also known to ride her Harley with her stepfather on weekends. ▀

Court counselor ...

continued from page 11

cy and undisciplined behavior to assault and sex offenses. He prefers to meet with them where they live, rather than in his office where the youth can feel out of place and the furniture can impose a symbolic barrier between them.

"I like to meet kids outside the office setting to get a clearer picture of how they interact and behave," he said. "You see better where they are."

The position also gives Jallah a means to repay those who have helped him with his education, Jallah said. He describes his expression of gratitude as being "from a different perspective."

Most of the youths with whom Jallah works have never met someone from his native culture. He said he has been able to build relationships with them by illustrating personal life experiences – civil war and the hardships of rural Africa.

"I help them be aware of a way of life that contrasts with theirs," he said. "For example, I heard them complain about long bus rides to school, and I tell them how I used to have to walk one-and-a-half hours to get to school by 8 o'clock in the morning ... and there was no lunch."

On the other hand, Jallah said, he respects their history, too.

"I have to respect their values, where they come from," he said. "I try to meet my kids in the community, where they are, both literally and figuratively."

Jallah believes his responsibility is beyond keeping the community safe by ensuring that the young people abide by rules, regulations and laws in hopes that they will become productive members of society.

"Everyday, we have the opportunity to impact young people and families," he said.

Jallah talked about a case where the parents — who are older than the typical parents of teenagers — were struggling with a child who was often truant. Rather than dealing only with the teenager, Jallah also enjoined the parents in conversation.

"We had true discussion and true self-reflection," he said. "The parents came to the realization that their actions contributed to their child's truancy, and they needed to make some changes, too."

When he's not working, Jallah can be found at school — coaching the Andrew High soccer team. Doing so, Jallah sometimes finds himself engaged in intervention prevention.

"By engaging them on the soccer field, I might be able to find a way to keep them from ever being sent to see me," he said.

Suffice it to say, Jallah is fond of his job.

"I like being a court counselor," he said, as he began a rapid-fire statement of where he finds job satisfaction as someone with a heart for kids. "I like interacting with kids. I like interacting with families. I like being able to make decisions collectively that will impact the lives of young people. I like interacting with other agencies and brainstorming ideas ... It's a blessing working with my peers." ▀

News where you are

Foothills Correctional has new administrator

MORGANTON | **LaDonna Browning** is the new administrator at the Department of Public Safety's Foothills Correctional Institution, a prison in the Division of Adult Correction.

Foothills Correctional houses approximately 940 close and minimum custody inmates. Officers and other staff members total 425.

Browning, who had been assistant superintendent of custody and operations at Foothills Correctional since August 2010, began her career as a program assistant in 1995 at Marion Correctional Institution. She succeeds the retired Lander Corpening. ▀



New leader at helm at Morrison Correctional



HOFFMAN | **Peter R. Buchholtz** is the new administrator at the Department of Public Safety's Morrison Correctional Institution, a prison in the Division of Adult Correction.

Morrison Correctional houses approximately 830 medium and minimum custody inmates. Officers and other staff members total 410.

Buchholtz, who had been assistant superintendent for custody and operations at Hoke Correctional Institution since June 2005, began his career as a correctional officer in K-9 Operations in 1992. He succeeds J.C. Huggins, who was promoted to director of Adult Correction's South Central Region for prisons. ▀

Gaston Correctional Center has new superintendent



DALLAS | **Warren S. Cook** is the new superintendent of the Department of Public Safety's Gaston Correctional Center, a prison in the Division of Adult Correction.

Gaston Correctional houses approximately 240 minimum custody inmates, and has 52 officers and other staff members. He succeeds the retired M.L. Paysour.

Cook, who had been assistant superintendent since 2004, began his career as a correctional officer in 1994 at the now-closed Cleveland Correctional Center. Cook has an Advanced Corrections Certificate and completed the National Institute of Corrections' Senior Level Leadership program. ▀

Prison chaplain named citizen of year

ELIZABETH CITY | **David Crumpler**, chaplain at Adult Correction's Pasquotank Correctional Institution in Elizabeth City, was named one of two Citizens of the Year in the Roanoke-Chowan region.

He was honored, along with another pastor, for their leadership in recovery efforts in the aftermath of the April 16, 2011, tornadoes that tore through Bertie County. ▀





Wake County Community Corrections office supports N.C. Special Olympics fund-raiser

Wake County Community Corrections personnel, family and friends participated in the state Special Olympics 5K Run fund-raiser in March. Probation Officer Jeff Boris had the best time of the group, crossing the finish line with a time of 22.33, finishing 80th out of 573 runners. The group raised \$620 for NC Special Olympics. Among the members of the Community Corrections District 10 team in the Special Olympics 5K Run fundraiser were, from left, bottom row: **Nancy Monroe** and **Cindy Dennis**, chief probation/parole

officers; **Emily Jones**, intensive surveillance officer; **Roderick Fuller**, **Jeff Boris** and **Kim Headley**, probation/parole officers. Second row: Chief PPO **Steve Walker**, District Manager **Maggie Brewer**, PPO **Keri Green**, Brandon Green, Lakesha McDuffie and past PPO Erin Danford. Third row, Courtney Noble; Chief PPOs **Spencer Noble**, **Bruce Hodges** and **Mike Rakouskas**; and PPO **Phillip Danford**. Fourth row: ISO **Kent Fullenweider** and PPO **Sandra Lark**.

For Komen walker, it's a family thing

LILLINGTON | For **Rene Pomeroy**, a Juvenile Justice juvenile court counselor, her family is why she is lacing up her shoes to show her never-ending support in the fight to end breast cancer.

Pomeroy has embarked on a physical and emotional journey in preparing for the 2012 Susan G. Komen Michigan 3 Day. Like other 3 Day participants, she understands that breast cancer knows no boundaries, so committing to raise money and walk 60 miles in three days is an important step in ridding the world of the disease.

"I walk for the hope to cure breast cancer and the belief that a cure will be found" Pomeroy said. "Sixty miles is no easy task, but this is something I can do. Something I must do"

Cancer took the life of her mother and aunt. Her sister has fought it successfully for nine years.

Pomeroy will participate in the event in Michigan, which is

News where you are



home to her family. It will be her fifth year in the walk.

The 3 Day doesn't start until August, but Pomeroy is already in training.

"This is my second year as an official training walk leader, and

I will be leading my first training," she said.

Pomeroy has worked in Juvenile Justice since 1997.

More information is available at www.the3day.org/goto/rene.pomeroy12 . ▲

New resource opened for juvenile rehabilitation

BOOMER | Juvenile Justice Chief Deputy Secretary **Linda Hayes** joined Eckerd Chief Operating Officer Ron Zychowski in marking the opening of a new residential resource for juvenile rehabilitation.

Eckerd's new Short-Term Juvenile Justice Residential Campus at Boomer is a complete rehabilitative experience delivered in an average of 90 days to 36 adjudicated males ages 13 to 17. The youths are referred by the Division of Juvenile Justice.

DPS officers participate in Pitt fugitive roundup

GREENVILLE | Alcohol Law Enforcement and Community Corrections officers joined several law enforcement agencies in a fugitive roundup in Pitt County, led by the U.S. Marshals Service Eastern District Office.

Dubbed "Operation All Hands on Deck," the initiative also involved officers from the Marshals Service Violent Fugitive Task Force, the Ayden and Greenville police departments, the Pitt County Sheriff's Office, the State Bureau of Investigation and Pitt County Alcohol Beverage Control.

The roundup netted 101 subjects, who were charged with offenses that included narcotics violations, assault, breaking and entering, and probation violation. A total of 138 warrants were served.

Golf tournament to benefit N.C. Children's Hospital

RALEIGH | Adult Correction's Central Engineering section has set June 22 as the date for its annual fund-raising golf tournament in memory of a former employee.

The 10th Annual Cleve Buchanan Golf Tournament will be played at Eagle Ridge Golf Club, 565 Competition Road, Raleigh. Proceeds will benefit the North Carolina Children's Hospital through the State Employees Combined Campaign.

Employees in Central Engineering host the golf tournament in memory of Buchanan, their former colleague and co-worker, who died in 2003.

"Cleve was a special friend and one whom we miss," said **Danny Stevens**, a facility construction engineer I and spokesperson for the tournament.

"He left us lasting memories and a legacy of reaching out to others. Those who participate in this special tournament are helping others in Cleve's honor."

Registration information can be obtained by contacting Stevens at danny.stevens@ncdps.gov or at (919) 716-3403.

Stevens said the Central Engineering staff member appreciate the support from participants.

"Thank you for your generosity and for thinking of others," he said. "That's the way Cleve would have wanted it." ▀

Construction under way on Pender religious center

BURGAW | Pender Correctional Institution has broken ground on a new religious services center.

The 4,000-square-foot facility will replace a 480-square-foot classroom. Instead of state tax dollars, dozens of churches and individuals from across the country made donations to help build the \$460,000 center. The North Carolina Baptist Men are providing labor free of charge.

Construction is expected to take about six months. ▀

Youth teams battle for championship

RALEIGH | On March 21, students from the Stonewall Jackson and Dobbs youth development centers met at the J.D. Lewis Gym in Raleigh for the 2012 Juvenile Justice Statewide Basketball Championship.

Coached by staff from the schools, the two teams played hard and demonstrated great team skills and sportsmanship up to the final seconds. The Dobbs team won 53-36. ▀

Honor Student

Myishea Fisher of Central Prison was named an honor student in a recently completed Basic Correctional Officer class. ▀

Promotions

Law Enforcement Division

Employee's name, new job, organizational unit, effective date

- Michael Daniska**, section manager, Emergency Management Information/Planning Section, March 2012
Kelly M. Ennis, processing assistant V, MCE Headquarters, Raleigh, January 2012
Andy G. Helsabeck, radio engineer I, Highway Patrol Troop A Radio, Williamston, December 2011
Richard P. Herman, radio engineer II, Highway Patrol Troop F Radio, Newton, January 2012
Jason P. Steward, telecommunications center supervisor, Highway Patrol Troop A Communications, Williamston, December 2011

Adult Correction Division

- Mary Allen**, correctional sergeant, Franklin CC, March 2012
Kim Anderson, administrative officer II, Eastern CI, March 2012
Bradford Bannerman, assistant superintendent for programs I, Franklin CC, March 2012
Rickey Beck, sergeant, Columbus CI, March 2012
Janet Bundy, assistant superintendent, Carteret CC, March 2012
Arlene Burgess, health assistant II, Prisons Nursing Services, February 2012
Alice Cameron, professional nurse, Prisons Health Services, February 2012
Brenda Carroll, chief probation/parole officer, Community Corrections Dist. 21, February 2012
Deborah Christon, lieutenant, Southern CI, February 2012
Kenneth Church, food service manager I, Wilkes CC, March 2012
Gentry Coleman, chief probation/parole officer, Community Corrections Dist. 13, March 2012
Hubert Corpening, assistant superintendent for custody and operations III, Marion CI, February 2012
Katherine Dennis, professional nurse, New Hanover CC, February 2012
Broderick Dockery, food service officer, Morrison CI, February 2012
Robin Dowd, professional nurse, Prison Nursing Services, February 2012
Robert Ernst, maintenance mechanic IV, Avery-Mitchell CI, February 2012
Jack Faircloth, facility maintenance supervisor IV, Harnett CI, February 2012
Randy Gaddy, lead correctional officer, Brown Creek CI, March 2012
Christabel Gborglah, professional nurse, Prisons Nursing Services, March 2012
Willie Glover, supervisor II, Correction Enterprises Meat Plant, March 2012
Tracey Goodwin, supervisor II, Correction Enterprises License Tag Plant, February 2012

See 'Adult Correction promotions' on page 17

Adult Correction promotions ...*continued from page 16***Timothy Gordon**, lieutenant, Caledonia CI, March 2012**Lisa Grady**, transfer coordinator II, Pender CI, February 2012**Robert Granger**, sergeant, Warren CI, March 2012**Billy Greene**, maintenance mechanic IV, Columbus CI, March 2012**Ramon Gutierrez**, sergeant, Harnett CI, February 2012**Ronnie Hardin**, chief probation/parole officer, Community Corrections Dist. 16, March 2012**Lauren Harrell**, assistant superintendent for programs II, Maury CI, February 2012**Katina Hartsfield**, professional nurse, Prisons Nursing Services, March 2012**Jimmy Hilbourn**, captain, Columbus CI, March 2012**Anthony Ingram**, chief probation/parole officer, Community Corrections Dist. 26, March 2012**Antoine Ingram**, programs supervisor, Brown Creek CI, February 2012**Jerry Ingram**, assistant unit manager, Scotland CI, February 2012**Krystie Ingram**, food service officer, Southern CI, February 2012**Michael Jimenez**, food service officer, Scotland CI, February 2012**Kelvin Jones**, food service officer, Craven CI, March 2012**Robert Jones**, technology support technician, Maury CI, February 2012**Carol King**, lead correctional officer, Craggy CC, February 2012**Carleton Knight**, plumber II, Caledonia CI, March 2012**Misty Laws**, accounting technician, Prisons Western Region Maintenance Yard, February 2012**Nichole Lloyd**, health assistant II, Prison Nursing Services, February 2012**Wesley Mabry**, administrative services assistant V, Davidson CC, March 2012**Andre Mangum**, sergeant, Wake CC, February 2012**Cordelia McBride**, programs supervisor, Albemarle CI, March 2012**David McCarthy**, probation/parole officer II, Community Corrections Dist. 7, March 2012**Rhonda Miller**, personnel technician I, Prisons Administration, March 2012**Robert Montgomery**, maintenance mechanic IV, N.C. CIW, March 2012**Rusty Morgan**, food service officer, Carteret CC, February 2012**Leslie Mosley**, nurse supervisor, Warren CI, March 2012**Herley Moss**, sergeant, Warren CI, March 2012**Erik Parker**, probation/parole officer II, Community Corrections Dist. 6, February 2012**Tiffany Phelps**, programs supervisor, Tyrrell PWF, February 2012**Ruby Prayer**, case analyst, Craven CI, February 2012**Joseph Riddle**, correctional sergeant, Craggy CC, February 2012**Justin Rodgers**, probation/parole officer II, Community Corrections Dist. 1, February 2012**Christopher Rolfe**, correctional sergeant, Odom CI, March 2012**Kevin Sanderson**, correctional food service officer, Pender CI, February 2012**David Saunders**, professional nurse, Alexander CI, February 2012**Judith Scarsella**, professional nurse, Prisons Nursing Services, March 2012**Robert Shilling**, chief probation/parole officer, Community Corrections Dist. 12, February 2012**Bobbie Small**, sergeant, Tabor CI, February 2012**James Smith**, unit manager, Tabor CI, March 2012**Germaine Story**, assistant unit manager, Morrison CI, January 2012**Timothy Triplett**, sergeant, Marion CI, February 2012**David Waln**, sergeant, Southern CI, February 2012**Melissa Ward**, office assistant IV, Community Corrections Dist. 3, February 2012**James Watson**, unit manager, Avery-Mitchell CI, February 2012**Bobby Wilhite**, maintenance mechanic IV, Piedmont CI, February 2012

R e t i r e m e n t s

Juvenile Justice Division*Employee's name, job, organizational unit, effective date, length of service***Susan Arnold**, psychological program manager, Cabarrus YDC, March, 34 years 6 months**Aldis Capers**, youth counselor technician, Dobbs YDC, February, 8y1m**Larry Fellows**, youth counselor technician, Cumberland Detention Center, February, 15y7m**Jimmy Jarrell**, maintenance mechanic III, Piedmont Facility Maintenance, March, 22y7m**Barbara McNeil**, youth counselor technician, Gaston Detention Center, March, 10y4m**Claude Odom**, juvenile court area administrator, Eastern Region Administration, March, 23y1m**Sharon Pettiford**, training school program manager, Dillon YDC, February, 32y**David Smith**, juvenile court counselor I, District 12, February, 11y1m**Law Enforcement Division****January 2012****Melvin R. Allen**, trooper, Highway Patrol, Roxboro, 20y10m**Roger C. Allen**, Logistics Unit tradesworker III, Highway Patrol, Raleigh, 5y7m**Mark L. Brown**, Motor Unit sergeant, Highway Patrol, Raleigh, 24y10m**Rex D. Carter**, trooper, Highway Patrol, Mount Airy, 27y8m**Alvin L. Coley**, Field Operations major, Highway Patrol, Raleigh, 25y3m**Michael C. Davis**, trooper, Highway Patrol, Waynesville, 25y3m**William J. Humphrey**, sergeant, Highway Patrol, Lumberton, 22y1m**Jehrie L. Jacobs**, Troop B Communications patrol telecommunicator, Highway Patrol, Elizabethtown, 29y1m*See 'Law Enforcement retirements' on page 18*

Law Enforcement retirements ...*continued from page 17*

Stevie Joe, trooper, Highway Patrol, Raeford, 22y1m
Ferrell C. Kidd, Accident Reconstruction Unit trooper, Highway Patrol, Raleigh, 28y5m
Rhonda L. Moore, Troop D Communications patrol telecommunicator, Highway Patrol, Greensboro, 28y5m
Timothy C. Ramsey, trooper, Highway Patrol, Asheville, 24y4m
Jeffery A. Rose, trooper, Highway Patrol, West Jefferson, 23y7m
Joseph L. Sadler, Accident Reconstruction Unit sergeant, Highway Patrol, Raleigh, 24y3m
Patricia M. Somers, Training Academy food service manager, Highway Patrol, Raleigh, 21y4m
Marc D. Walker, trooper, Highway Patrol, Lincolnton, 28y7m
Ricky T. Wensil, Aviation Unit sergeant, Highway Patrol, Salisbury, 27y8m

February 2012

Mark A. Helms, Troop H Headquarters trooper, Highway Patrol, Monroe, 25y4m
Robert G. Hogan, Logistics Unit first sergeant, Highway Patrol, Raleigh, 27y5m
Charles D. Miller, trooper, Highway Patrol, Monroe, 28y6m
Billy E. Stewart, Troop E radio engineer II, Highway Patrol, Salisbury, 23y7m

March 2012

Herman J. Bisette, sergeant, Highway Patrol, Wilson, 26y8m
Jeffrey T. Burgin, first sergeant, Highway Patrol, Charlotte, 26y8m
Franklin K. Crumpler, trooper, Highway Patrol, Raeford, 24y5m
Christopher E. Dixon, sergeant, Highway Patrol, Hillsborough, 23y9m
Shirley M. McCraw, trooper, Highway Patrol, Wilkesboro, 24y9m
Rocky B. Willis, trooper, Highway Patrol, Engelhard, 27y2m

Adult Correction Division*Employee's name, job, organizational unit, effective date, length of service*

Andrew Artola, director IV, Correction Enterprises Operations, Raleigh, March 2012, 15y9m
Madeline Barbee, professional nurse, Polk CI, March 2012, 18y4m
Anna Blake, professional nurse, Southern CI, March 2012, 8y5m
John Boone, correctional officer, Odom CI, March 2012, 20y5m
Jerry Bunn, supervisor III, Correction Enterprises Print Plant, March 2012, 24y4m
Clara Clark, case manager, Tillery CC, March 2012, 21y1m
Neal Clark, correctional officer, Southern CI, March 2012, 27y2m
William Dudley, correctional officer, Craven CI, March 2012, 5y5m

Dennis Fletcher, assistant unit manager, Foothills CI, February 2012, 18y
William Gatewood, processing assistant IV, Community Corrections Dist. 5, March 2012, 19y2m
Mary Beth Gibbs, accounting clerk IV, Tyrrell PWF, March 2012, 6y
Robert Guy, captain, Mountain View CI, February 2012, 22y6m
Eileen Henry, licensed practical nurse, Maury CI, March 2012, 20y7m
Patrick Hutchens, probation/parole surveillance officer, Community Corrections Dist. 17, February 2012, 24y1m
James Killough, lead correctional officer, Orange CC, March 2012, 20y6m
Danny Lambing, correctional officer, Davidson CC, February 2012, 8y8m
James Massengill, chief probation/parole officer, Community Corrections Dist. 12, February 2012, 33y11m
Steven McCartney, lieutenant, Columbus CI, March 2012, 20y2m
Horace Newsome, maintenance mechanic V, Caledonia CI, March 2012, 30y
Teresa O'Brien, administrative officer II, Combined Records, March 2012, 28y4m
Troy Parker, correctional officer, Odom CI, March 2012, 25y
William Porter, correctional officer, Brown Creek CI, March 2012, 33y2m
Muriel Reaves, probation/parole officer II, Community Corrections Dist. 12, March 2012, 25y4m
Judy Sollinger, office assistant III, Community Corrections Dist. 10, March 2012, 25y1m
Sandra Thomas, superintendent IV, Lumberton CI, March 2012, 31y4m
Jean Walker, district manager II, Community Corrections Dist. 5, March 2012, 24y10m
Barry Weaver, correctional officer, Johnston CI, March 2012, 26y4m

Adult Correction Passings

Employee name, job, location, effective month, length of service

Adam Aycock, correctional officer, Neuse CI, March 2012, 16 years 7 months
Tamra Gallimor, probation/parole officer II, Community Corrections Dist. 20, February 2012, 16y7m
Yvette Graham, correctional officer, N.C. CIW, November 2011, 3y5m
Patricia Holland, accounting technician, March 2012, 18y6m

On the Scene is a newsletter for and about employees of the N.C. Department of Public Safety. If you have questions or wish to contribute to the newsletter, please contact the editor, George Dudley, at george.dudley@ncdps.gov or at (919) 733-5027.