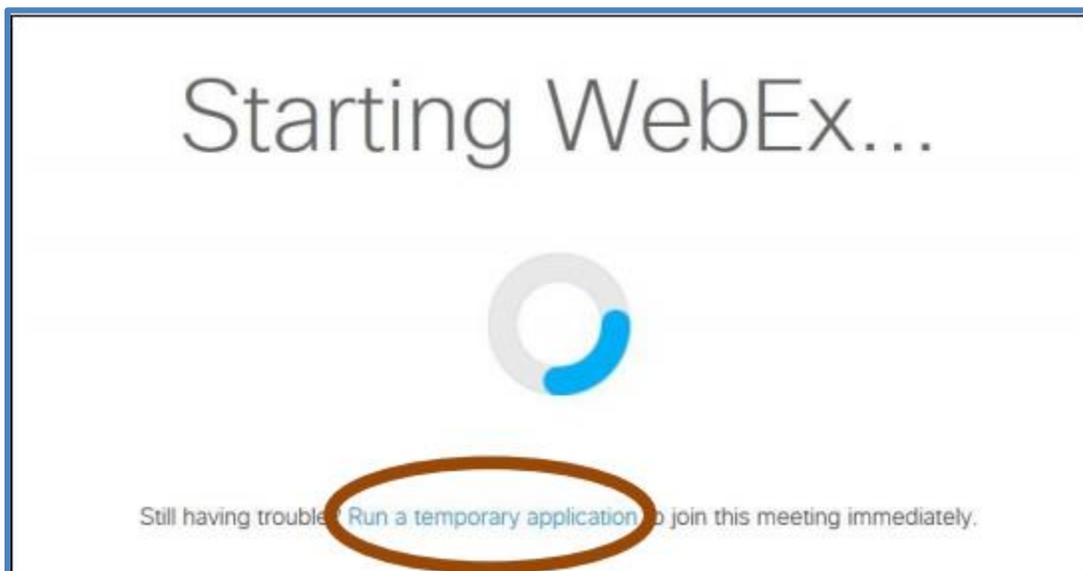


# WEBEX: TEMPORARY ACCESS

If you are not able to install the WebEx software on your computer, take the following steps to run a temporary WebEx application:

1. Close any error messages or you receive when attempting to join the session.
2. Click on the link provided to you by the WebEx webinar host.
3. Look for the option to “Run a temporary application” (circled below) and click it. If you do not see this option in your current window, check your browser to see if a second WebEx window is open that includes this option.



4. After clicking the link to run a temporary application, click the option to “Run” from the prompt that appears, as shown below. (Note: the “Run” option may look different depending on your internet browser settings.)



If you still cannot run the software after attempting this “temporary” option, or for help fully installing WebEx on your computer, please contact your local IT Support staff. Or, you can contact a member of the DPS HRIS section at 919-716-3800.