

ASLB Grievance After Report for March 20, 2013 9:00 am

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2012-ASL-045	Ralph William Gregory Security Force, Inc., a Security Division 3631 Bastion Ln Raleigh, NC 27604-0000	Violation of G.S. 74D-10(a)(12) - Accepting payment in advance for services not performed within a reasonable time period.	Mr. Ralph W. Gregory and Security Force, Inc., submit payment to Mrs. Dorothy J. Ragan in the amount of \$1574.64 for a resolution to this matter. Also, Mr. Gregory will contact each of his customers pursuant to 12 NCAC 11 .0123 to notify them of any changes to their contract and submit a spread sheet that includes all customer names and showing that they were notified on a certain date.	Accepted
2012-ASL-060	Jason Grant Scheewe Advanced Data And Network Solutions, Inc. 60 Ravenscroft Dr Asheville, NC 28801-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a cease and desist letter to Mr. Jason G. Scheewe and Advanced Data and Netowrk Solutions, Inc. If Mr. Scheewe violates this cease and desist, the staff will file criminal charges for violating 74D.	Accepted

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2012-ASL-063	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10A(5)(19), 12 NCAC 11 .0123(a)(2) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to list the company's name, address, telephone number, and North Carolina Alarm Systems License Number and the North Carolina Alarm Systems Licensing Board's address and telephone number on the consumer contract.	No violation of 74D-Case be dismissed. Vivint, Inc., has resolved all matters with Mr. and Mrs. Burns.	Accepted

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2012-ASL-064	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10A(5)(19), 12 NCAC 11 .0123(a)(2) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to list the company's name, address, telephone number, and North Carolina Alarm Systems License number and the North Carolina Alarm Systems Licensing Board's address and telephone number on the consumer contract.	No violation of 74D-Case be dismissed. Vivint, Inc., has resolved all matters with Mr. and Mrs. Burns.	Accepted
2012-ASL-071	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failed to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	Mr. Jason E. Lindquist and Vivint, Inc., have corrected and satisfied the violation and all matters with Mrs. Jane Broadhurst, no further action taken. Vivint, Inc., has altered their policy and procedures to prevent future occurrences. The registration file of the salesman, Mr Eric Twitchell will be noted in regard to this matter.	Accepted

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2012-ASL-076	Bradley William Botteron Wachter, Inc. 16001 W 99th St Lenexa, KS 66219-0000	Violation of G.S. 74D-2(c)(1), 74D-7(d), 74D-10(a)(18) - Failing to employ a designated resident qualifying agent. Failing to obtain a branch office certificate. Failing to disclose documents required by N.C.G.S. 74D.	Mr. Bradley W. Botteron and Wachter, Inc., enter into and pay a consent agreement in the amount of \$2,448.00 for two branch office violations for four licensing periods. Also, a letter of reprimand be issued to Mr. Botteron and Wachter, Inc., for not having a qualifying agent as a resident of North Carolina.	Accepted
2013-ASL-001	Jason Earle Lindquist Vivint, Inc. 4931 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-10(a)(5)(19) - Failed to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.	No violation of 74D-Case be dismissed.	Accepted
2013-ASL-002	Michael Harry Leclerc Business Protection Agency, Inc. 5307 Running Mead Rd Pleasant Garden, NC 27313-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Refer this matter unto the screening committee should Mr. Michael H. Leclerc apply for a license in the future. Enter into and pay a consent agreement in the amount of \$4590.00 for conducting business without being properly licensed. Issue a letter of reprimand should he fail to pay this consent agreement.	Accepted